

SpaceClaim Subscription Services Program



Empower your team to reach design greatness. With SpaceClaim's Subscription Services Program, have access to the latest software updates and service packs, technical support from SpaceClaim directly or from your local authorized value-added reseller (VAR), access to SpaceClaim's User Forum,

an online support community, as well as free online training classes. Streamline your design process with ease using SpaceClaim's Subscription Service Program.

HAVE ACCESS TO:

- > **Latest Software Updates and Releases.** Immediately receive updates and upgrades to all SpaceClaim software versions in order to work most effectively.
- > **Technical Support.** Access live support from SpaceClaim or your local VAR via email or phone from 8:30am-5:30pm, Monday through Friday. Access help with product feature, troubleshooting, or installation issues.
- > **SpaceClaim User Forum.** Gain full access to SpaceClaim's User Forum, an online support and discussion portal where you can connect with other SpaceClaim users. Discuss applications, troubleshoot issues, and find answers to all your questions quickly and conveniently.
- > **Maintenance.** SpaceClaim will make all maintenance releases, updates, bug fixes, enhancements or other maintenance materials available at no extra charge. Design worry free with the SpaceClaim Subscription Services Program.
- > **My SpaceClaim Website.** Each client has access to their personalized secure website called My SpaceClaim. This site contains everything you need to download and install the product and licenses, access to libraries of documentation and models, information on training classes, technical support and account administration.
- > **Support Case Submission.** You can easily log product defect and enhancement requests by using SpaceClaim's Support Case Submission System.
- > **Free Online Training Classes.** SpaceClaim hosts live, free training sessions almost every week to help you get the most out of your investment. Course content is updated frequently and the presenter can answer your questions interactively. You can take the free classes as often as you wish.

"I especially like how you guys send me video responses to some of my modeling questions instead of trying to explain it in an email or over the phone. I also like the fact that SpaceClaim's ability to move and copy geometry, so easily and efficiently, allows you to show the stages of a modeling problem, with notes, within a single model file. It is such a better way to document than using screen captures."

Paul Bock
 CAD System Administrator
 Design Group Leader

"Your technical support yesterday was very helpful. Your pervasive experience with SpaceClaim obviously fuels your insight into customer problems. Thanks again!"

Scott Taylor
 Principal Engineer
 NASA, Marshall Space Flight Center (MSFC)

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